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**DOW TECHNOLOGIES WINS THREE QUEST FOR QUALITY AWARDS**  
*DOW Wins Platinum Award For Best Customer Service Two Years In a Row*

**TAMPA, Fla. (April 4, 2023)** – DOW Technologies, the leading independently owned technology distributor, was recently awarded three Quest for Quality Awards in CE Pro's 13<sup>th</sup> annual competition. DOW has received awards in the competition each of the past three years.

CE Pro's Quest for Quality Awards recognize the services offered by distributors and manufacturers that supply custom integrators. The Awards are open to distributors across the nation with winners determined by votes from CE Pro's readers. This year, over 18,000 votes were cast in this prestigious competition.

DOW Technologies received the Platinum Award for the Best Customer Service category. This is the second year in a row that DOW received the top prize in the category. DOW was awarded silver in the Best Technical Support and Best Shipping Policies categories.

"I am so proud of the team's effort to retain the Best Customer Service Platinum award," stated Eric Friedman, custom integration strategic sales manager. "We put a lot of focus on ensuring our customers have the best experience on every interaction, anywhere from complex system designs to easy product returns."

"We feel honored to have been recognized in the Quest for Quality awards again, and are thankful for the support of our customers," added director of sales Drew Fischer. "Awards like this are representative of the strong company culture that puts customers first. Whether it's our shipping policy that continues to provide customers new benefits, or the way we work with vendors to make returns easy, every employee at DOW is focused on the best customer experience."

To learn more about DOW Technologies, please visit [www.dowtechnologies.com](http://www.dowtechnologies.com) or call 1.800.627.2900. To read more about the CE Pro Quest for Quality Awards 2023, please visit <https://www.cepro.com/news/2023-quest-for-quality-award-winners-top-ce-distributors/>

**About DOW Technologies:**

Headquartered in Tampa, Fla., DOW Technologies is one of the largest independently owned and operated technology distributors servicing independent retailers in the United States for 63 years. With seven locations serving Alabama, Arizona, Arkansas, Delaware, Florida, Georgia, Kansas, Louisiana, Maryland, Mississippi, Missouri, Nevada, New Jersey, New Mexico, New York, North Carolina, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Puerto Rico, the US Virgin Islands, Virginia, and Washington, D.C., DOW Technologies focuses on distributing products and technologies that enhance lives at home, at work and on the road.

DOW Technologies' areas of business include:

- Car Audio/Video
- Broadband
- Surveillance
- Commercial Audio/Video
- Custom Integration/Consumer Electronics
- Satellite & Terrestrial Television
- Marine Audio and Accessories
- UCaaS

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